Creating Exclusions for Broken Links in Siteimprove

Last updated by lucero 2/12/16

We’ve found that any OU page that is using a Campus Data API will likely show broken links in Siteimprove. This is because the Siteimprove application can’t distinguish the JavaScript API code from the HTML code on the page, so in essence, it is trying to resolve dynamic links that is actually code. Typically, these specific types of reports are false positives. Below are the steps for creating exclusions in Siteimprove so that those links are no longer reported as being broken.

1) Login to Siteimprove and select the subdomain/website from the top navigation drop down box for ‘Groups.’
2. Then click on the Broken Links circle in the main content cell.
3. Highlighted in the screenshot below is an example of a dynamic broken link reported (http://fulbright.uark.edu/departments/math/directory/%22+a.website+%22), that is actually JavaScript code and is a false positive.

4. Then, click the magnifying glass icon to the left of the entry.
5. On the following page after clicking the magnifying glass icon for the link in question in the previous step, the user will see a list of broken links in the left column. Here is where the exclusions are entered. Click on any of those entries that are dynamically coded, false positive broken links and a modal window will present itself to the right of the link with text in that modal that reads, “Ignore on all pages”. Once that link is clicked, the entry will no longer be present in the left rail. All future Siteimprove crawls should not include any links that are excluded through this method.
6. Broken links that have been excluded can be viewed and managed by clicking on ‘Ignored Links’ in the left navigation menu under the Links entry.